



2018-2019 Community Energy Efficiency Program PROCESS

1. Customer contacts SLC, applies to CEEP, schedules Home Energy Audit.
2. SLC performs Home Energy Audit. (\$95 Nominal Fee)
3. Customer contacts SLC Approved Contractor(s) for estimate(s) . *
4. Contractor(s) sends Estimate(s) to SLC & customer.
5. SLC compiles a Participation Agreement for customer.
6. SLC mails and/or emails Participation Agreement to customer.
7. Customer accepts, signs and returns Participation Agreement to SLC.
8. SLC emails the signed Participation Agreement to contractor.
9. Contractor schedules and completes work for customer.
10. Contractor submits Invoice to SLC & Customer for payment. **
11. SLC performs Final Inspection (if applicable).
12. Customer & SLC make payment to contractor.
13. Customer applies for utility rebates as applicable. ***

* Please refer to your Home Improvement Form, under "Priorities/Other Opportunities," when asking contractor (s) for estimates.

** Customer is responsible for paying total job cost, minus the SLC incentives as outlined in the participation agreement. Customer payment is between customer and contractor and is not contingent upon a final inspection being performed by the SLC.

*** Please be aware that it may take 6 or more weeks for rebates to be processed and sent out to customer. Timelines vary depending on the utility provider.